

## NEWS RELEASE

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### Idaho Department of Labor Named Finalist for National Technology Award

The Idaho Department of Labor's Internet Unemployment System - iUS - is a finalist for a State Information Technology Recognition Award from the National Association of State Chief Information Officers. The award program honors outstanding information technology achievements in the public sector across the nation.

The department's new iUS system, launched in September 2014, is the result of a three-year project to transfer Idaho's unemployment insurance program from a 40-year-old legacy mainframe computer system to a more efficient, accurate and less costly Web-based application.

Developed, supported and maintained by the department, the iUS team - a cross-functional group of business analysts, project managers, subject matter experts, software developers, testers and a technical writer - completed the project on time and within budget.

According to iUS Administrator Mark Mayfield, the new system has surpassed performance expectations and has significantly reduced annual agency operating costs on multiple fronts, including the elimination of outside mainframe software licensing costs and several thousand hours in annual labor costs across various agency bureaus and work units.

"The accuracy of this new web-based system and its real-time responsiveness has improved the customer service experience we provide employers and claimants," Mayfield said. "Business payments and unemployment claims have been processed on schedule since day one."

The ITRA program, now in its 27<sup>th</sup> year, uses peer review to recognize one winner in each of 11 categories. Idaho is a finalist in "Improving State Operations." Winners will be announced at the NASCIO Annual Conference in Salt Lake City Oct. 11-14.

Learn more about the award and other finalists at

<http://www.nascio.org/Newsroom/ArtMID/484/ArticleID/132/NASCIO-Recognizes-Outstanding-Achievements-in-State-IT-Finalists-Announced-for-2015-NASCIO-State-IT-Recognition-Awards>.

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