

Pandemic Unemployment Assistance (PUA)

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What is Pandemic Unemployment Assistance (PUA)?

- Federally-funded through the CAREs Act
- New program for unemployed workers not eligible for regular unemployment insurance benefits.
- Includes:
 - Self-employed
 - Part time workers
 - Individuals lacking sufficient work history
 - People not otherwise eligible

Basics

- Eligible for \$168 - \$448 per week
- Up to 39 weeks of benefits
- Program runs from 2/2/20 to 12/26/20
- Will receive an additional \$600 per week through 7/25/20
 - Separate CAREs Act Program

Must be unemployed due to:

- Diagnosed or experiencing symptoms of COVID 19 and seeking diagnosis.
- Member of household diagnosed with COVID-19
- Providing care of a family member who has been diagnosed with COVID-19
- Caregiver for individual who is unable to attend school due to COVID-19
- Unable to reach place of employment due to quarantine due to COVID-19

Must be unemployed due to: (cont.)

- Unable to work due to advice of a health care provider to self quarantine due to COVID-19
- Scheduled to begin but does not have a job or unable to reach the job due to COVID-19
- Has become breadwinner because head of household has passed away due to COVID-19
- Quit job due to a result of COVID-19
- Place of employment closed due to COVID-19

Not eligible for PUA benefits

- Eligible for regular unemployment insurance benefits
- Teleworkers
- Receiving sick or other paid leave
- Not unemployed due to COVID-19
- Working full time (even if you have no income)

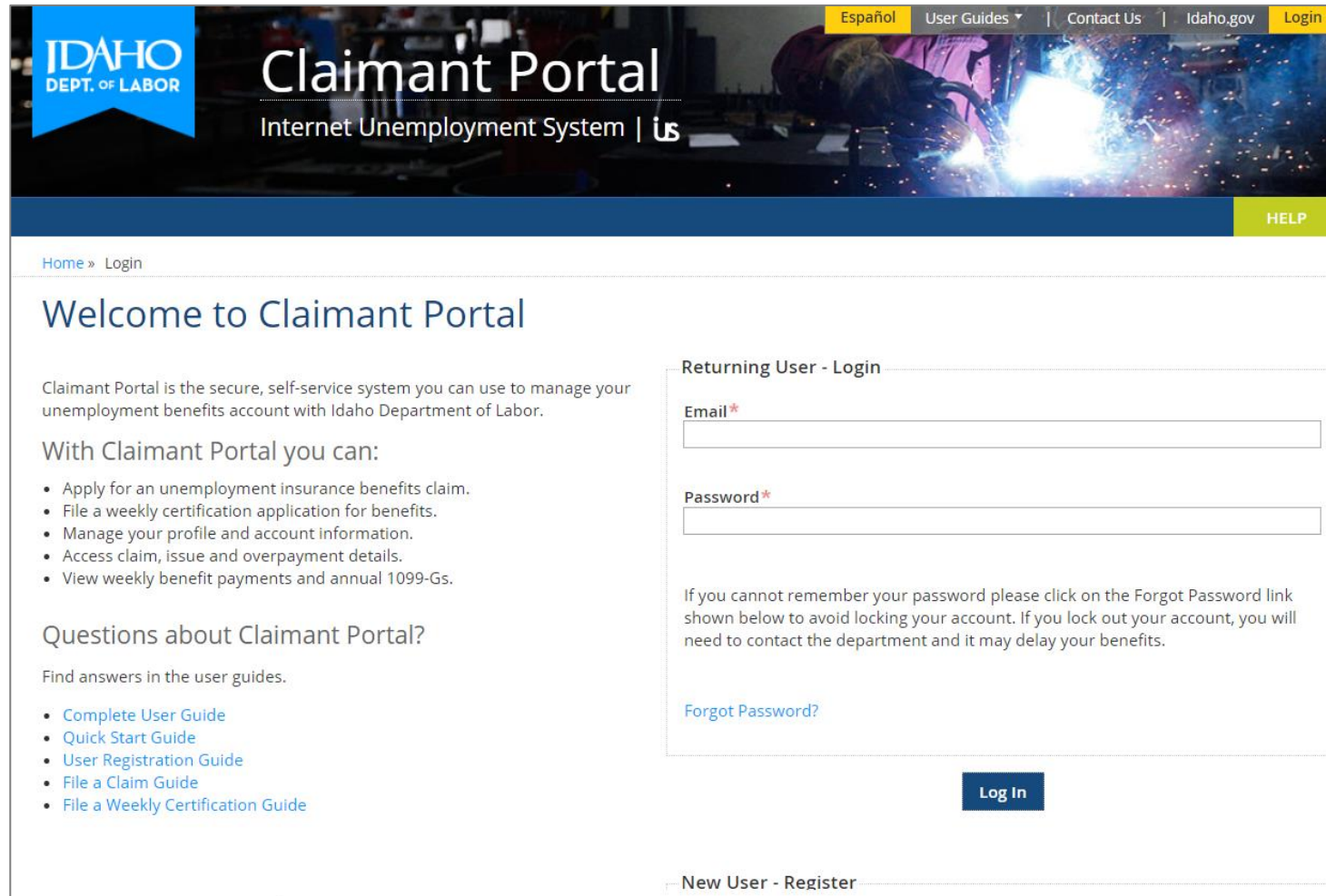
Steps to apply

1. File a claim at labor.idaho.gov/claimantportal
2. Will receive a letter advising that you are not monetarily eligible or monetarily pending
3. Continue weekly certifications at labor.idaho.gov/claimantportal
4. Fill out self attestation
5. Upload proof of earnings at labor.idaho.gov/claimantportal

Once a claim is filed

- Department staff will follow up if additional information is needed.
- There is no need to call.
- Be patient – over 48,000 claims fall into this category.


Step 1: File a claim at [labor.Idaho.gov/claimantportal](https://labor.idaho.gov/claimantportal)



The screenshot shows the 'Claimant Portal' login page for the Idaho Department of Labor. The page features a blue header with the department's logo and navigation links. The main content area is divided into a left sidebar with helpful information and a right-hand login form. The login form includes fields for email and password, a 'Log In' button, and a link for users who have forgotten their passwords. A 'New User - Register' link is also visible at the bottom of the page.

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Claimant Portal

Internet Unemployment System | 

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[HELP](#)

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Welcome to Claimant Portal

Claimant Portal is the secure, self-service system you can use to manage your unemployment benefits account with Idaho Department of Labor.

With Claimant Portal you can:

- Apply for an unemployment insurance benefits claim.
- File a weekly certification application for benefits.
- Manage your profile and account information.
- Access claim, issue and overpayment details.
- View weekly benefit payments and annual 1099-Gs.

Questions about Claimant Portal?

Find answers in the user guides.

- [Complete User Guide](#)
- [Quick Start Guide](#)
- [User Registration Guide](#)
- [File a Claim Guide](#)
- [File a Weekly Certification Guide](#)

Returning User - Login

Email*

Password*

If you cannot remember your password please click on the [Forgot Password](#) link shown below to avoid locking your account. If you lock out your account, you will need to contact the department and it may delay your benefits.

[Forgot Password?](#)

[Log In](#)

[New User - Register](#)

Step 2. Receive a letter explaining monetarily pending

Monetary Determination Wage Review

Claimant ID:

You recently filed for unemployment insurance benefits. This wage review is the first step in determining if you are eligible for unemployment benefits and does not necessarily guarantee approval of benefits. The wages listed were reported by your employer(s) or accepted by the Idaho Department of Labor Unemployment Division.

Your weekly and maximum benefit amounts shown below are based on the reported wages.

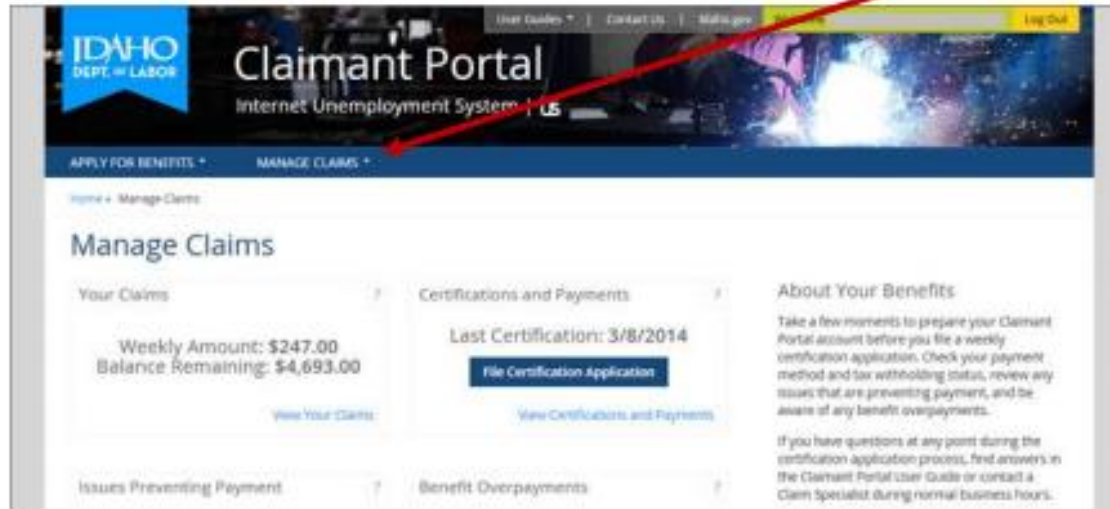
If your **Monetary Status** is:

- **MONETARILY ELIGIBLE** – Review wages.
- **MONETARILY PENDING** – The wage response has not been received from Placeholder. Once the wages are confirmed, you will receive a redetermination with the wage information included. If Idaho employer wages are missing or incorrect, please call (208) 332-8942.
- **MONETARILY INELIGIBLE** – You have not been paid enough in wages during this timeframe to be monetarily eligible for unemployment benefits. If the wages listed are incorrect or missing, please call (208) 332-8942.

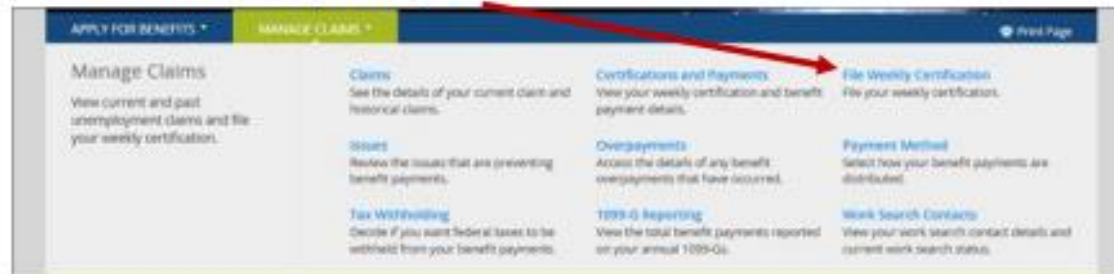
The CARES Act includes Pandemic Unemployment Assistance (PUA) to allow payment for individuals who are not eligible for regular benefits, particularly self-employed individuals. We are working with the U.S. Department of Labor on implementation details, which could take several weeks. **Please continue to submit your weekly certifications, even if you are monetarily ineligible or monetarily pending.** We will inform you of any changes that will potentially affect your unemployment benefit claim.

Claim Detail for Claim ID: _____			
Base Period Type:	Regular	Monetary Status:	Monetarily Pending
Benefit Year Begin Date:	4/12/2020	Weekly Benefit Amount:	\$0.00
Benefit Year End Date:	4/10/2021	Maximum Benefit Amount:	\$0.00

Step 3. Continue weekly certifications for each week you are requesting payment



Click on *File Weekly Certification*.



Step 4: Fill out self-certification form

PANDEMIC UNEMPLOYMENT ASSISTANCE (PUA)
INDIVIDUAL SELF CERTIFICATION STATEMENT REQUEST
RESPONSE REQUIRED BY «DUEDATE»

Claimant ID: «CLAIMANTID»

You recently filed a claim for unemployment insurance benefits in which you indicated the filing was a direct result of the COVID-19 Coronavirus pandemic.

To determine your potential benefit amount, the Department requires you to provide additional information that substantiates your earnings and how the pandemic has affected your ability to work.

Your written response is required on or before 5:00 p.m. Mountain Time «DUEDATE». Failure to provide the information by the deadline will result in a determination based on the information currently in the file, which could result in a delay or denial of benefits.

SUPPORTING DOCUMENTATION (PROVIDE ALL ITEMS APPLICABLE TO YOU)

1. Most recently completed Income Tax Return
2. All 1099-Misc forms received for 2019
3. All W-2s received for 2019
4. Pay stubs for 2019
5. Pay stubs for 2020
6. Invoices to support self-employment earnings
7. Any other documentation you feel supports your claim of earnings

Please complete and return all pages of this form along with supporting documentation using one of the following methods.

- Upload to your Claimant Portal account on the website: labor.idaho.gov/ClaimantPortal
- Fax to: (208) 780-5130
- Mail to: Idaho Department of Labor
ATTN PUA
317 W Main St

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Step 5: Upload earnings information at labor.idaho.gov/claimantportal

The screenshot displays the 'Claimant Portal Home' interface. At the top, there are navigation tabs for 'APPLY FOR BENEFITS', 'MANAGE CLAIMS', and 'HELP'. The main content is organized into several sections:

- Items For Your Attention:** A grid of six cards. The first card, 'Wages and Work History', is marked 'Incomplete' and has a 'Manage Work History' link. The second card, 'Your Claims', shows a 'Weekly Amount: \$448.00' and a 'Balance Remaining: \$8,960.00' with a 'View Your Claims' link. The third card, 'Certifications and Payments', shows 'Last Certification: None' and a 'File Certification Application' button. The fourth card, 'Work Search Status', shows 'Work Seeking' and a 'View Work Search Status and Contacts' link. The fifth card, 'Uploaded Documents', states 'No documents have been uploaded.' with an 'Upload Documents' link. The sixth card, 'Claim Extension', has a 'File Claim Extension' button.
- Apply for Benefits:** A section with a heading and two paragraphs of text explaining the process and time zone requirements.
- Manage Claims:** A section with a heading and a paragraph explaining how to manage claim details.
- Resources:** A list of links including 'Complete User Guide', 'Quick Start Guide', 'Job Seekers', 'UI Pamphlet', and 'UI FAQ'.

Corporate officers

I am a corporate officer, am I eligible for PUA?

- If you are receiving Payment Protection Program benefits at full-time pay, you are not eligible for unemployment benefits nor PUA.
- If you are receiving less than full-time pay under PPP you MAY be eligible for unemployment benefits or PUA.
- Once PPP payments have ended, and you remain unemployed, you MAY be eligible for regular unemployment benefits or PUA.

Payment Protection Program

- My employees and I are receiving benefits under the Payroll Protection Program (PPP). Am I eligible?

An individual receiving their regular full time pay under the PPP is fully employed and not eligible for benefits.

- PPP payments have ended, can I file a claim for benefits?

A claimant who has stopped receiving PPP could be eligible for benefits if they are still unemployed.

Questions about your claim

- View our FAQs at labor.Idaho.gov
- Call us at 208-332-8942
 - Refrain from calling on Mondays
 - Be prepared to wait on-hold for up to 50 minutes
 - Keep your phone with you for a potential call-back between 4 p.m.– 6 p.m.
 - Voice mail is set up and your message in-box isn't full
- Click-to-chat with our staff