

# SIDES E-RESPONSE

IDAHO  
DEPT. OF LABOR

## WHAT IS SIDES E-RESPONSE?

**The State Information Data Exchange System (SIDES) is a free website for responding to unemployment insurance requests.** It lets businesses with fewer than 500 employees answer claim information quickly, easily and accurately.

## HOW IT WORKS

You'll get a personal identification number (PIN) when you **register**. Then, **we email you** when one of your employees stops working for you and files a claim for unemployment benefits. Each email includes a website address. **Use your PIN to access and respond to a request.** When finished, you will get a confirmation number and a PDF for your records.

See the [user guide](#) for help with the E-Response enrollment process.

## EMPLOYERS MUST RESPOND TO BENEFIT CLAIMS REQUESTS IN 7 DAYS

Timely responses to requests protect your business. If you disagree with a claim but don't respond within 7 days, you may be charged for benefits paid until the claim is appealed.

## BENEFITS OF SIDES

- **It's free.**
- **Prevent mistakes** with a response format used nationwide.
- **Confirm data and check for completeness.**
- **Get requests and respond faster.**
- **Receive confirmation notices.**
- **Reduce your follow-up phone calls, mail and email.**
- **Reduce your postage costs and paper use.**
- **Avoid mail delivery delays.**
- **Improve fraud detection and reduce improper payments.**
- **Reduce the number of appeal hearings** you must attend.

Sign up for SIDES E-Response at [labor.idaho.gov/SIDES](https://labor.idaho.gov/SIDES).

For more information, visit [labor.idaho.gov/eservices](https://labor.idaho.gov/eservices). Contact us at [sides@labor.idaho.gov](mailto:sides@labor.idaho.gov) or (208) 947-1055.