

Logging into Claimant Portal with ID.me

WHY DO I NEED TO LOGIN USING ID.ME?

All unemployment insurance claimants must sign in to ID.me before accessing Claimant Portal. Using ID.me to verify your identity helps us confirm you are the person filing for unemployment insurance and not someone pretending to be you.

You will need to sign into ID.me any time you access the Claimant Portal. Each time you log in, you will type in your email address and password. Then, you will be prompted to complete the process by entering a 6-digit code from your cell phone to ID.me.

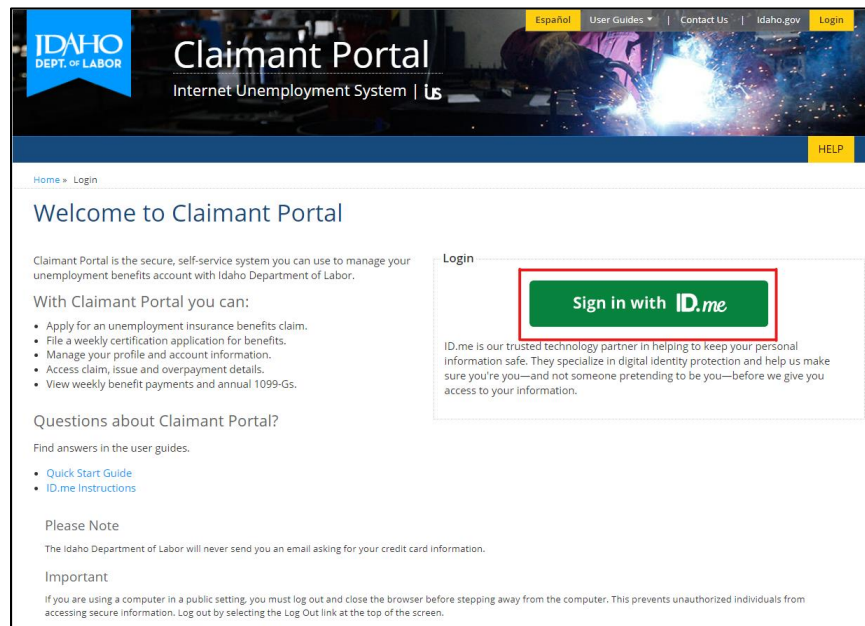
Note: *If you do not have a cell phone,* visit an Idaho Department of Labor office to sign in and complete the process. To find the nearest location, visit labor.idaho.gov/officedirectory.

We recommend you schedule an appointment before visiting a local office. Unemployment Insurance Navigators are available at some locations to guide you through the unemployment insurance system. Contact your nearest office at the phone number listed in the directory. You can also speak to a Claim Specialist at 208-332-8942 for help with scheduling an appointment.

Once you complete the identity verification process, you will be able to access the Claimant Portal as normal.

USE THE FOLLOWING STEPS TO LOG IN:

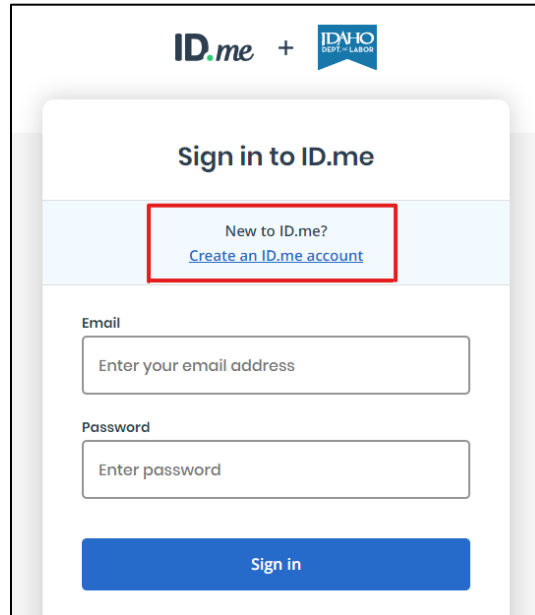
1. Go to the Claimant Portal at www.labor.idaho.gov/claimantportal to see this screen.



2. Click on the **Sign in with ID.me** button.

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3. The screen below will appear. Type in your email address and password, then click the **Sign in** button. *If you do NOT have an ID.me account, click on Create an ID.me account. Then follow the [verifying for Idaho state benefits instructions](#) at [help.id.me](#).*



4. Choose how you want to receive your sign in code. Make your selection, then click **Continue**.

update your settings here.' At the bottom is a blue button labeled 'Continue'." data-bbox="341 502 674 875"/>

5. After clicking Continue, you will see the following screen. You will receive your code either through text or phone call based on the option you chose. Enter the code and click **Continue**.

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COMPLETE YOUR SIGN IN

1 — 2 — 3

Enter the code we sent to (***) ***.*928

Enter the 6-digit code *

Didn't receive it? [Resend my verification code](#)

If you've changed phone numbers or carriers from when you previously set up multi-factor authentication, please [update your settings here](#).

Continue

6. You will see the screen below. Read the statement and click **Yes**. You will then be returned to the Claimant Portal.

ID.me + IDA-IO
IDaho DEPT. OF LABOR

STOP AND READ

This site verifies your identity for access to state benefits or government services.

Your security is our first priority. We want to make sure you know the purpose of this verification.

If you are not verifying your identity to access state benefits or government services for yourself, please contact us before proceeding. For more information on how to avoid scams, [click here](#).

Are you verifying your identity to access state benefits or government services?

Yes

7. You are now logged into the Claimant Portal and can access all your account information as normal.

Idaho's unemployment insurance programs are 100% funded by U.S. Department of Labor as part of [Employment and Training Administration grants totaling \\$40,761,255](#).